

Supplementary Reading

Women in workplace of DHL Express Hong Kong



Source provided by: DHL Express Hong Kong

Logistics industry is traditionally considered a male dominated industry. Within DHL Express Hong Kong, however, this is definitely not the case, indeed there are quite number of female employees shining in DHL.



Rita Cheung –
Captain of Courier “Army”

Rita Cheung, currently the Service Centre Manager for DHL’s domestic business service, is one of the “contrarian”.

Rita joined DHL as a Secretary in the Operations Team. Her career progression saw her taking up several positions as Operations Support Supervisor, Performance Analyst, Quality Control Analyst, to leadership roles as Courier Manager, later as Warehouse Manager, reaching current position of Service Centre Manager. **She is now the “Captain” of our “Courier Army”,** managing over 100 couriers of whom over 90% are male. Recently, Rita has successfully led the team on the implementation of a digitalization initiative, which drives our domestic service operation to a new era of efficiency.






Judy Ip -

A rare lady in the STEM/IT world

Judy Ip is another legendary lady in the DHL world. She is our Vice President, Information Technology for Hong Kong.

Judy set off her IT career path in DHL as IT Support Manager at the **airport's** DHL Central Asia Hub (CAH) to oversee IT systems and applications that are core to our express ground operations handling over millions of shipments weekly. To further expand her knowledge, Judy took up the position of Operations Program Manager, managing programs and initiatives that drive continuous improvement of CAH operations. She moved back to DHL Express Hong Kong & Macau as Vice President of IT, standing out in the IT **men's** world.





Rita and Judy are success stories to demonstrate our Company's open and embracing workplace culture where employees of any gender can take up positions within and across different departments so long as they are able to meet the required job and leadership attributes. We open up all positions for internal applications to encourage 'promotion from within'. Everyone, regardless of gender, is given equal opportunities to plan and realize his/her career ambitions within DHL.

DHL4her is a new company-wide initiative aiming at further promotion of women equality and importance in DHL, with measurements on take-up rate of women leadership. Senior Managers are paired as mentors with these female employees to help with their development.

DHL continues to strive for creating the best workplace for women and the nurturing ground for personal and career growth.

Special thanks to DHL Express Hong Kong for providing and sharing wonderful stories about female colleagues in its organization



Thank you!

